

Florida Health Choices, Inc.

Vendor Mini-Conference

June 28-29, 2012

3050 North Rocky Point Drive

Tampa, Florida

CONFERENCE AGENDA

Thursday, June 28

8:00-8:30	Check-in	
8:30-8:45	Welcoming Remarks	
8:45-10:00	Shop and Compare User Experience	Tab 1
10:00-10:15	Break	
10:15-10:30	Implementation Schedule	Tab 2
10:30-11:45	2012 Solicitation of Interest	Tab 3
11:45-12:30	Lunch Break	
12:30-1:15	Vendor On-Boarding Part I	Tab 4
1:15-2:00	Vendor On-Boarding Part II	Tab 5-8
2:00-2:30	Vendor On-Boarding Part III	Tab 9
2:30-2:45	Break	
2:45-3:00	Agent/Pathfinder Requirements	Tab 10
3:00-3:15	Contact Center	Tab 11
3:15-3:45	Reporting and Evaluation	Tab 12
3:45-4:00	Closing Remarks	
4:10-5:00	Reserved by Vendor	
5:10-6:00	Reserved by Vendor	
6:10-7:00	Reserved by Vendor	

Friday, June 29

8:00-8:50	Available Office Hours
9:00-9:50	Reserved by Vendor
10:00-10:50	Available Office Hours
11:00-11:50	Available Office Hours